

Safe and Secure

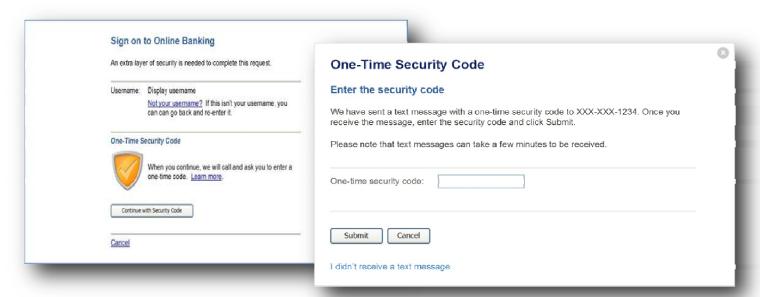
Elmira Savings Bank is pleased to announce that on May 6, 2013 we will be upgrading our Online Banking in order to enhance our security and protect your financial information. New security enhancements will change how you login to Online Banking; however, our upgraded security service will continue to allow you anytime/anywhere access to your financial information and will better protect your sensitive data.

Streamlined Login Process

After the upgrade, you may notice the picture & phrase that previously appeared when you logged in have been removed. In addition, you are no longer required to formally register your computer; the new system has technology that recognizes whether your computer has been used before to access the system. We are also implementing a more secure and behind the scene process to validate your device (i.e. PC, laptop, tablet, mobile phone, etc.), username, and password.

Enhanced Security Settings

Additional layers of security will also be added in the event you log in from a device that has not been used in the past. Instead of the simple challenge questions you previously answered in the past, you will be asked to validate your identity through a one-time security code via a phone call or SMS text message. These enhanced security features help safeguard your information.



Please feel free to contact our Call Center at (607) 734-3374, (888) 372-9299, or stop by your local branch office with any questions you may have.