

Electronic Statement Delivery

Receive your Elmira Savings Bank checking and savings account statements online:

- The ultimate in convenience
- Added peace of mind
- Responsive to our environment



Available for both personal and business accounts!

Faster, safer.

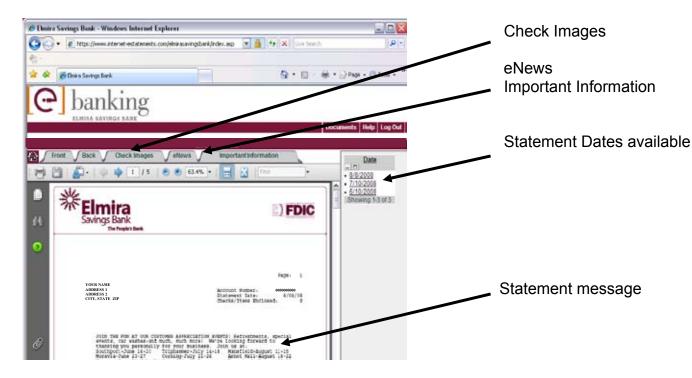
What's changed is the way you access your checking and savings account statements. Instead of waiting to receive a statement in the mail, you will receive an email from us informing you your statement is available online. Using your user name and password, you will log on to Elmira Savings Bank's e-Banking service, click on "Accounts" and "Account Statements", and select the statement you wish to review. Your statements are available more quickly along with images of your checks, and worries about statements being lost or stolen in the mail are gone.

Eliminates storage concerns and is environmentally responsive.

Your statements are available online for three months. Additionally, you can save your statement to your personal computer. Images of your checks are available online by clicking on the "Check Images" tab and selecting a specific check number. We are pleased that by providing you the added benefits of paperless statements we are also being responsive to our environment.

You won't miss out on important news.

In the example below you will notice that a statement message will still appear on your statement. In addition to that, any correspondence important to your account or banking relationship will appear under the "eNews" or "Important Information" tabs.



Your authorization is necessary to start statement e-delivery.

In order to authenticate your email address, please click on "e-Banking," and then select "Personal Login."



E-Banking Users:

- 1. Log in using your user name and password
- 2. Click on "Accounts"
- 3. Click on "Account Statement"

E-Banking Non-Users:

- 1. Click on "Enroll for Online Banking" and follow the convenient instructions provided
- 2. Once e-Banking is activated, log in using your name and password
- 3. Click on "Accounts"
- 4. Click on "Account Statement"

Do more. Do better.

Every customer who chooses Elmira Savings Bank gets something more than an account: they get a promise from every person who works here to reward them for their business, to make decisions locally, to provide excellent customer service, to make it easy and convenient to work with us, and to have the expert resources on hand to meet their every financial need. We believe that's something far more powerful than just an account; it's our word to help every customer "Do More and Do Better" with their money. In the case of statement e-delivery, we are exhibiting commitment to our environment as well. We hope you will join us.